

सामुदायिक सम्पर्क समूह का गठन पुनर्गठन सहभागिता एवं परामर्श द्वारा
साधारण प्रकृति के विवादों का निस्तारण

Content

Time: 90 min

1. समुदाय सम्पर्क समूह का गठन स्थाई आदेश क्रमांक-11737
दिनांक-19.09.2001
2. समुदाय सम्पर्क समूह (CLG) कर पुनर्गठन बाबत-
क्रमांक-1043-91 दिनांक-05.02.2010 / 10.02.2010
3. अपराध नियंत्रण एवं कानून व्यवस्था में पुलिस का सहयोग करने
में सामुदायिक सम्पर्क समूह (CLG)की सहभागिता के संबंध में-
क्रमांक- 16687-16760 दिनांक-31.12.2018
4. परामर्श द्वारा घरेलू विवाद, अन्य साधारण प्रकृति के विवाद तथा
अत्यन्त साधारण सड़क दुर्घटना के प्रकरणों का निस्तारण। आदेश
क्रमांक 68 दिनांक 31.01.2019

OFFICE OF THE DIRECTOR GENERAL OF POLICE RAJASTHAN, JAIPUR

NO: UNDP/2001/CLG/9/11737

DATE: 19.09.2001

To,

1. All Dy. Inspectors General of Police of all Ranges in Rajasthan
2. All District Superintendents of Police in Rajasthan

STANDING ORDER NO. 4/2001

Sub:- (a) Formation of Community Liaison Groups at Police Station level; and
(b) Holding of Seminars of SHOs before December 31, 2001

Your attention is invited to letter no. 287-A dated 19.02.2000 sent by Training Directorate, PHQ and letter no. 7120-63 dated 12.10.2000 regarding setting up of Community Liaison Groups on the pattern evolved after studies conducted by various consultants deputed by UNDP through BPR&D. You were asked to form Community Liaison Groups vide these letters and it is believed that Community Liaison Groups have been formed in a large number of districts but there is still ample scope for improvement as many districts have still to initiate action on these instructions. In order to facilitate your understanding of the functioning of the Community Liaison Groups, copies of the earlier communications are enclosed herewith for ready reference. You should ensure that at least 1/3rd Police Stations of your district are covered by Community Liaison Groups within this financial year. A list of the selected Police Stations earlier communicated to you vide letter no. UNDP/TRG/2001/3/1804 dated 03.03.2001 is enclosed herewith. It is enjoined on all District Superintendents of Police to ensure that Community Liaison Groups on the lines suggested in the enclosures to letter dated 19.02.2000 are formed and activated in 1/3rd Police Stations named in the list, at the earliest. CLGs at district level and beat level can follow later on.

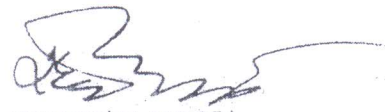
It has been noticed that Pilot Project Scheme which was started in Police Stations Gumanpura (District Kota City), Mandalgarn (District Bhilwara) and Pratap Nagar (District Bhilwara) have been sending reports but the minutes of the meetings of CLG being recorded are not forwarded.

It is again emphasized that the minutes of the meetings should be recorded in the register to be maintained at the Police Station and a copy of the minutes should be sent to Training Directorate in PHQ invariably. The minutes of proceedings of Pilot Police Stations should be typed neatly in Hindi and a copy sent to Shri Atanu Purkayastha, Director (Police) in M.H.A., Govt. of India, New Delhi every time a meeting of CLG is held in Pilot Police Stations of Kota City and Bhilwara.

3. Meanwhile as the formation of Community Liaison Groups and proper understanding of the issue may take some time in case of districts where action has not been properly initiated so far, all District Superintendents of Police should ensure that SHOs of

all Police Stations in the State are exposed to a three day training seminar at the District Headquarter. As it is not possible to call all SHOs for a period of three days at one time, it is suggested that some SHOs who may be 1/5th or 1/6th or 1/7th of the total strength of the district may be called and made to undergo the said three day seminar at the District Headquarters. The SHOs should be made to listen to the views of eminent educationists, social workers without any political leanings, academicians, lawyers, retired judges, representatives of the merchant organisations and other intellectuals so that they can be exposed to the ideas expressed by such people regarding what the Public expects out of Police. Although it is a fact that sometimes the public expectations may be too high, yet the fact remains that there is a lot of scope for improvement in the behaviour of policemen, specially towards weaker and poorer sections of the society including backward classes, SCs and STs. I want that all the SHOs be exposed to such training seminars for a period of three days at the District Headquarters in small batches and all should have attended such seminars, as per the local convenience and availability of officers by the 31st of December 2001. Compliance reports regarding holding of such seminars should be sent to the Training Directorate of PHQ as and when such seminars are held and it should be ensured that such seminars are not addressed by senior police officers but are addressed only by eminent publicmen who do not belong to any political party.

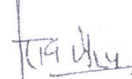
4. Superintendents of Police G.R.P. Ajmer and Jodhpur should get in touch with concerned District Superintendent of Police of the District holding the seminars for the SHOs and ensure that all SHOs of G.R.P undergo the three day seminar at various District Headquarters as per the availability of officers on scheduled dates. Superintendents of Police G.R.P. shall also adhere to the dead line of 31st of December, 2001
5. Progress regarding the foregoing points shall be monitored every month by Training Directorate and non compliance of these instructions shall be reported to me.



(SHANTANU KUMAR)
DIRECTOR GENERAL OF POLICE
RAJATHAN, JAIPUR

Copy for information to:

1. All Additional Directors General of Police;
2. All Inspectors General of Police including IGP, Ajmer Range, Ajmer for necessary follow up action.


19/12/01
Addl. DIRECTOR GENERAL OF POLICE (Training)
RAJATHAN, JAIPUR

ROLES AND RESPONSIBILITIES
OF
COMMUNITY LIAISON GROUPS

1. COMMUNITY LIAISON GROUP

CLG represents a group of people belonging to various socio-economic strata of the society within a given geographical area who come together with a common specific objective to improve relationship between public and police of the given area with an aim to foster peace and harmony in the society through cooperation and constant communication, interaction and understanding between the police and the public.

2. ROLES AND RESPONSIBILITIES OF COMMUNITY LIAISON GROUPS

- 2.1 The committee as a group should maintain continuous relationship with the community and police department to bridge the gap between both the parties.
- 2.2 The committee should try to improve the law and order situation in the locality in partnership with the police.
- 2.3 The committee should listen to the grievances and problems faced by the community people and endeavor for feasible redressal of such grievances in partnership with the police.
- 2.4 The committee should help the police to prevent and detect crimes in the locality.
- 2.5 The committee should take the responsibility of spreading awareness among the community regarding legal affairs, procedures of police department and rights and obligations of the citizen. This can be done by educating people through pamphlets, hoarding, organising cultural programmes, seminars, debates and related events and daily contact with people of the locality.
- 2.6 The committee should be able to mobilise and manage resources toward its long terms sustainability. The committee should not expect or depend on grants or any other financial assistance from the Government. This will help to generate a sense of belongingness among the community members.
- 2.7 The committee should apprise appropriate authorities about the performance of the police including instances of alleged atrocities. At the same time, it should also monitor the activities taking place in the community. It should act as a pressure group to motivate the police to do their work in proper manner and within the legal frame work. It should help to upkeep the social order through preventing communal riots and building harmonious relationship in the community.

- 2.8 The committee should actively follow-up each grievance of the people. If law and order issues are not solved at the beat level committee, the members should take up the issues at the police station level committee.
- 2.9 Members should be willingly associated with this process and with the spirit of voluntarism. It is expected that the people will serve selflessly and should devote time to this kind of work. Members should be socially aware and involved in social activities.
- 2.10 The confidentiality of the sources of information should be maintained.
- 2.11 No member of a CLG shall go to the police station individually in support of any person having grievance. If any complainant's grievance is found to be genuine by a member of the Community Liaison Group, he shall apprise at least two other members of the Community Liaison Group of such complaint and go to the police in a group of 3 members.
- 2.12 No member of the CLG shall be actively involved in the affairs of any political party or shall be an office bearer of a union.

2.2 ADDITIONAL RESPONSIBILITIES OF P.S. LEVEL COMMITTEE

In addition to the Roles and responsibilities earlier listed, members of police station level Community Liaison Groups shall have the following additional responsibilities

- 2.2.1 The police station level committee should act as an interface between community and officials from police station and district.
- 2.2.2 The committee should try to resolve the unresolved issues at the beat level committees - in partnership with police.
- 2.2.3 The members of the P.S. level committee shall ensure that at the local level CLGs meet periodically and function in a purposeful and effective manner.

3. COMPOSITION OF COMMUNITY LIAISON GROUPS

- 3.1 The following categories of individuals and representatives of associations and organisations should be members of the CLG :
 - a. Housewife
 - b. Local schools, colleges and academic institution (preferably the Principal)
 - c. Religious associations like Temple, Mosque, Church Committees
 - d. Industrialist or factory owner
 - e. Local media person
 - f. Trade Union

- g. Vehicle driver's association/transport owner's
- h. Social organisation or Club or NGO
- i. Student Union
- j. Medical profession
- k. Lawyers
- l. Slum Dweller, economically and socially weaker sections
- m. Senior citizens like ex-serviceman or retired Government employees
- n. Beat Constable/Office in-charge of PS
- o. Market/Trade association
- p. Hawkers

4. SELECTION CRITERION FOR COMMUNITY LIAISON GROUPS

4.1 The member of Community Liaison Groups must be a resident of the area. Citizens with a vision and committed to the cause and interest of people should be included in the committee. The members should behave as responsible citizens. However, it should be clear that any individual with a criminal record, or who is actively involved in politics, or who is an office bearer of a union cannot be member of the Community Liaison Groups. Whenever any person from a Trade or other Union is to be inducted in Community Liaison Group, preference should be given to an ordinary member of the Union rather than an office bearer. The underlying idea is to encourage ordinary citizens to come up and assume leadership in the area of preventing crime and removing social tensions.

4.2 Disqualification for becoming members of CLG

- a. Those who have been convicted/accused of any crime.
- b. Those who may be involved in disputes over money and property which are likely to attract police interference.
- c. Those who have been member of a CLG continuously for three years shall not be made member again at least for two years
- d. Those who are known to harbour criminals or are reputed to be professional police witnesses.
- e. Any individual with a criminal record.
- f. Any individual who is actively involved in politics or who is an office bearer of a Union.

5. STRUCTURE, SIZE AND TENURE O COMMUNITY LIAISON GROUPS

5.1 Structure

The committees should not be too formal in structure. The convenor should be selected turn-wise from the community and the coordinator from the police department. The others will be members. All members will be elected or nominated by the community except the police officer. The representative members will elect or select the Convenor at the police station level committee.

The SHO of a police station will act as a Coordinator in the police station level committee.

5.2. Size

Normally the beat level committees should comprise of 12-15 members. The size of police station level committee will depend on the number of representatives from the beat levels. However, if the SHO feels that the number is not enough to include representatives of each section of a given locality, the number can be increased. The number should be flexible to suit the needs of a given area. But the total membership should not exceed 15.

5.3. Tenure

The tenure of the committee will be of 2 years. One half of the members shall retire at the end of every calendar year. However, to keep continuity, the convenor of the CLG during a particular calendar year shall be from among the members due to retire at the end of the year.

The Community Liaison Group shall meet at least once every month. Informal minutes of the meetings shall be recorded by the convenor in a register to be kept at the police station. This register will be a permanent record of the police station and it shall be the duty of the Station House Officer to maintain it properly and present it to Superintendent of Police and other senior officers visiting the police station, who in turn, shall record their advisory remarks on the margin.

The Station House Officer shall ensure that timely action is taken on the minutes of the meeting and shall also record the results of such actions in the register.

6. SELECTION PROCEDURE AND MONITORING PANEL

The selection panel will comprise of the Superintendent of the Police and District Collector alongwith five other citizen representatives from women, bar association, Indian Medical Association and Principal of academic institute. For the PS level CLG, for the beat level CLG, selective SDPO and SDO/SDM shall replace SP and District Collector on the Selection Panel. However, the criteria and categories mentioned for the composition of CLG can also be used to select citizen's representatives. The SP will finally select the citizen representative in consultation with District Collector. The selection panel will work for three years. After three years the new representatives from the citizen should be brought into the selection panel. The selection panel will be responsible to initiate the formation of CLGs at the beat levels with the help of prospective representative of the police department.

6.1 The selection panel would also work as a monitoring cell. They will monitor the following things :

- * Regularity of meetings of CLG

- Record of recommendation
- The appropriate composition of CLG as per characteristics of a given area
- Attendance in CLG meeting
- Public interaction of CLG
- Frequency of public interaction
- Follow up of public grievances

The people will nominate and select their representatives through consensus (through majority where consensus is not possible). We are convinced that this is not possible through formal election. The people will meet in a general meeting at the beat level and select the representative from each beat who may attend meetings of police station level committee.

(1)

कार्यालय अतिरिक्त महानिदेशक, पुलिस, सी0आई0डी0 (सी0बी0) राजस्थान, जयपुर

क्रमांक: सीआईडी/सीए/पीकॉन्सी/मुप-2/1043-31 दिनांक: 5/2/2010
10/2/2010

समस्त पुलिस महानिरीक्षक रेंज/
जिला पुलिस अधीक्षक,
राजस्थान।

विषय: समुदाय सम्पर्क समूह (CLG) का पुनर्गठन बाबत

मंत्री परिषद की बैठक दिनांक 30/11/2009 - 01/12/2009 में समुदाय सम्पर्क समूहों के पुनर्गठन एवं कानून व्यवस्था बनाये रखने में उनकी सक्रिय भागीदारी सुनिश्चित किये जाने के निर्णय की किंयान्विति के कम निम्न निर्देश प्रदान किये जाते हैं:

1. राजस्थान पुलिस अधिनियम, 2007, राजस्थान पुलिस नियम, 2008 तथा महानिदेशक, पुलिस, राजस्थान द्वारा जारी स्थाई आदेश संख्या 2/2007 के अनुसार समुदाय सम्पर्क समूहों का पुनर्गठन निम्न बिन्दुओं को ध्यान में रखते हुए किया जाए:

- थाना स्तर पर समुदाय सम्पर्क समूह में अधिकतम 11 एवं बीट स्तर पर अधिकतम 5 सदस्यों हों।
- वर्तमान में कार्यरत समुदाय सम्पर्क समूहों के निष्क्रिय अथवा बैठकों से अनुपस्थित रहने वाले सदस्यों की सदस्यता समाप्त की जावे।
- आपराधिक प्रकरणों / गतिविधियों एवं असामाजिक कार्यों में लिप्तता दृष्टिगत होते ही ऐसे अयोग्य सदस्यों की सदस्यता समाप्त की जाए।
- समाज के सक्रिय एवं सेवाभाव रखने वाले गणमान्य व्यक्तियों को समुदाय सम्पर्क समूह का सदस्य नियुक्त किया जाए। ✓
- सम्पर्क समूह को व्यापक बनाने के लिए समाज के प्रतिष्ठित एवं प्रत्येक वर्ग को प्रतिनिधित्व सुनिश्चित किया जाए।
- सही सदस्यों के चयन के लिए संबंधित बीट कांस्टेबल/बीट प्रभारी/ हेड मोहरिर थाना/थानाधिकारी उत्तरदायी होंगे।

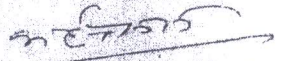
2. कानून व्यवस्था बनाये रखने में समुदाय सम्पर्क समूहों की सक्रिय भागीदारी सुनिश्चित करने के लिए निम्नलिखित निर्देश दिये जाते हैं:

(12)

- इन का राजस्थान पुलिस नियम, 2008 में वर्णित कार्यो तथा समाज में व्याप्त छोटे-मोटे विवादों के स्थाई हल हेतु पूर्ण उपयोग किया जाये।
- इन निर्देशों की पालना हेतु अपने क्षेत्र के समुदाय सम्पर्क समूहों के लिए संबंधित थानाधिकारी स्वयं उत्तरदायी होंगे।
- वृत्ताधिकारी अपने क्षेत्र के प्रत्येक थाने के विभिन्न सम्पर्क समूहों के कम से कम दो प्रतिशत सदस्यों का नियमों के अनुरूप होने का सत्यापन व्यक्तिगत रूप से करेंगे।
- जिला पुलिस अधीक्षक एवं अतिरिक्त पुलिस अधीक्षक भी इसी प्रकार प्रत्येक थाने के 0.5 प्रतिशत सदस्यों का नियमों के अनुरूप होने का सत्यापन व्यक्तिगत रूप से करेंगे।
- सम्पर्क समूह के कार्य की द्वि-मासिक समीक्षा रेंज महानिरीक्षक, पुलिस द्वारा की जायेगी।
- अपराध शाखा द्वारा प्रत्येक तिमाही में समूह के कार्य की समीक्षा की जायेगी।

उपरोक्तानुसार समुदाय सम्पर्क समूहों के पुनर्गठन का कार्य सम्पन्न कर पुनर्गठित समूहों को दिनांक 31/03/2010 तक कियौशील किया जाये।

भवदीय,



(कन्हैया लाल वेरवा)

अतिरिक्त महानिदेशक, पुलिस
(अपराध), राजस्थान, जयपुर।

except done Del. Verma
Recd - k.
12.05/10
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